



# WORLD ALLIANCE FOR QUALITY (WAQ)

EOQ – ASQ – ANQ – JUSE – IAQ – APQO

Official website: <http://waq.asq.org>

MINUTES OF THE WAQ MEETING  
held in Dubrovnik, Croatia, on May 12, 2009

**Present at the meeting:**

V. Seitschek – EOQ  
Y. Gusakov - EOQ (Chairman of Coordination Committee)  
W. Kaerkes – EOQ  
Y. Iizuka - ANQ  
C. Aubrey – APQO  
P. Molnar – IAQ

Leaders of WAQ Projects:

T. Tammaru  
P. Kalyta  
T. Van Bruggen  
O. Tsytsyliano  
M. Buiting

V. Okrepilov – WAQ Secretariat

AGENDA:

1. Welcome by EOQ
2. Report of WAQ Coordination committee on WAQ activities in 2008-2009
3. Reports of WAQ Projects Leaders
4. Information on future WAQ plans and World Quality Summit 2010.
5. Discussions.
6. Closing of the meeting.

The meeting was opened by EOQ President Mr. Seitschek who welcomed participants on behalf of EOQ in the capacity of WAQ Founder in charge of WAQ Secretariat (2008-2011). He underlined the importance of the event and expressed his hope that the meeting and reports of WAQ Projects Leaders would contribute to further development of organization.

Y. Gusakov made a presentation on WAQ activities in 2008-2009. He specified that WAQ initiatives and events were friendly met by several Governments in different continents (Europe, Asia). It was also widely announced by WAQ Secretariat on International World Quality Day-2008 and WAQ Communiqué, issued on this occasion in November 2008. These documents were appreciated by Governments and national quality organizations worldwide. The acknowledgement of WAQ role is also well illustrated by the fact that at present WAQ Secretariat is receiving quires from national quality organizations asking the permission to use WAQ logo at national conference. In the opinion of Chairman of Coordination Committee WAQ should support national quality organizations on above and no alternative proposals were

forwarded during the meeting. It was also proposed to develop and approve the design of official WAQ flag.

Y. Gusakov also highlighted on status of WAQ Projects. These projects can be referred to three main categories (enclosure 1 to Minutes). The actual status of projects development varies from initial to high and it was illustrated by Project leaders. After discussion on Projects reports the participants of WAQ meeting advised Secretariat to follow up on the reports where the progress was not found to be adequate.

Under item 4 of Agenda the participants of the Meeting exchanged on WAQ future plans. Discussion was focused on actions/events and also on future WAQ meetings. Future actions as being specified by Chairman of Coordination Committee will be focused on revision of WAQ Vision and Mission (if found necessary by WAQ participants), on development of other initial WAQ documents. WAQ events will need further consideration of founders in regards of providing authorization for National Organizations to apply to WAQ for support.

Also considered was the matter of the next World Quality Summit. It was decided to organize it in St.-Petersburg, Russia in late May or June 2011. The participants of WAQ Meeting unanimously agreed on importance of publishing of Directory on National Quality Organizations. They invited all national quality organizations to support on this issue.

It was decided that EOQ would carry on with WAQ Secretariat till World Quality Summit in 2011, then Secretariat would be carried on by ANQ finalized in 2014 by World Quality Summit which would be organized by JUSE.

The participants of the Meeting also had a discussion on the future of World Quality Community and its transformation to World Quality Movement. They decided to continue on exchange of information on the matter.

Participants decided:

1. To thank Project Leaders for their efforts.
2. To address Middle East Quality Association (MEQA) with invitation to participate in WAQ.
3. To review WAQ Mission and Vision.
4. To develop the design of WAQ flag.
5. To make a request to national quality organizations to present information for Directory on National Quality Organizations, developed as a part of WAQ Project "World Information on Quality" and to update their contact information on the WAQ site.
6. To plan the next World Quality Summit in St.-Petersburg in May-June 2011.
7. ANQ will be hosting WAQ Secretariat in 2011-2014.
8. World Quality Summit will be organized by JUSE.

The Meeting was closed by words of thanks to Croatian representative for their hosting.



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**WAQ Projects – 3 directions**

<b>1. Growing to real quality community</b>	<b>2. Sharing of best practices in quality, creating of new quality tools</b>	<b>3. To improve on networking</b>
<ul style="list-style-type: none"> <li>• World information on quality</li> <li>• Development of community of transformation</li> <li>• Reinforce the relations with sectors and regions</li> <li>• World quality community dialog with leading IOS and also political and business leaders</li> </ul>	<ul style="list-style-type: none"> <li>• Best practices of national quality organizations</li> <li>• Emotional tools for promotion of quality</li> <li>• What can we learn from nature to our quality</li> <li>• Universal method “Approach-Process-Result”</li> </ul>	<ul style="list-style-type: none"> <li>• WAQ website</li> <li>• Joint quality publications</li> <li>• The quality club</li> </ul>